From: Timothy Allen
To: Microsoft ATR
Date: 11/29/01 1:52pm

Subject: Microsoft additional comment

In the last 2 days, I have attempted to access commercial internet sites and have encountered browser "fatal errors"

because the site is expecting me to be using Internet Explorer, so it will work with their Microsoft servers. I don't choose to use IE, I prefer Netscape 4.7. Can you actually ignore this reality, and find it acceptable for the consumer? It's not, and it is a clear and ever-present example of how Microsoft has abused its power in the marketplace. THE CURRENT SETTLEMENT IS UNACCEPTABLE, AND DOES

NOT SEND THE CORRECT, OR A STRONG ENOUGH MESSAGE TO THIS COMPANY. SUPPLY A STRONGER REMEDY.